BigPlanner Partners bigplanner.co.kr

For commercial facilities teams

AI tenant service desk

Use building manuals to answer routine questions. Keep one record for intake, assignment and shift handover.



How it works

1 Answer from the building manual

The chatbot answers routine questions such as where visitors can park.

2 Record the issue and assign someone

AI logs the location and details of a cooling issue. A supervisor reviews the request and assigns a team member.

3 Hand over the same record

The incoming shift sees what was reported, the notes and who is responsible for follow-up.

Internal proof of concept at a building management company

59

Requests in the internal sample

0

Missed transfers to assigned staff in the sample

Completion report, 23 Sep to 22 Oct 2026. This internal proof-of-concept sample includes requests submitted to test features.

Request an online demo

Bring a building workflow to discuss.

Scan for demo

Watch the 27-second demo

Shift handover checklist and Excel log

The video shows a simulated case with a Korean interface and English captions.